

Obtaining your JR Pass

To obtain your JR Pass you must take the printed voucher to a “JR East Travel Service Center”. When the travel center is closed you may go to the “JR Ticket Offices (Midori-no-Madoguchi)” instead. You can use all routes shown on the map. The pass is valid for 5 days (any 5 days within 14 days).

Narita airport



Haneda airport



Station	Office	Service Hours	
		Mon.-Fri.	Sat, Sun & Hols
Narita Airport Terminal 1	JR EAST Travel Service Center	8:15-19:00	
	Ticket Office	6:30-8:15, 19:00-21:45	
Narita Airport Terminal 2	JR EAST Travel Service Center	8:15-20:00	
	Ticket Office	6:30-8:15, 19:00-21:45	
Haneda International Airport	JR EAST Travel Service Center (Tokyo Monorail 2F Ticket Gate/Arrival Lobby)	7:45-18:30	

It is also possible to collect your JR pass from major stations such as “Tokyo Station”.

Video guide: <https://youtu.be/uPQiVy9fHk0>

Web: https://www.jreast.co.jp/e/eastpass_t/